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**Soft Market Engagement  
Community Activities for Adults**

March 2021

Our mission:

Working as one to

serve our city

**wolverhampton.**gov.uk

Community Activities for Adults

Soft Market Questionnaire

Context:

Wolverhampton Council is currently reviewing the service it commissions to support people to access Community Day Activities which can be defined as, ‘providing a meaningful activity and social opportunities which are personalised to meet the needs of the adult.’

Community Day Activities deliver the following:

• Community activities aim to meet the key needs of adults living in the City of Wolverhampton who meet the eligibility criteria and are;

• socially isolated;

• physically frail

• dementia

• mental health

• Physical or sensory impairment

• A flexible service that is responsive to the changing needs and aspirations of individuals;

• An ethos of enablement to maximise people’s independence;

• An outcome-focused model of services;

• A continuing commitment to provide carers with breaks from their caring role and assistance to help them continue to care;

• A diverse range of provision enabling people to access community facilities and universal services

• A Community activity is designed for service users aged 55 and over. For the purpose of the intended procurement activity the focus will be on services for older adults.

The requirement is for a range of activities and flexibility in delivery

We would like people using the service to assist with this initial market engagement and consider the following challenges:

**Changing Market -** the evidence from the review of current services and the existing model indicates that, in line with regional and national data the use of traditional day services for older adults is in decline. People are looking to take control of their care and support, referrals and numbers using the service providers on the framework were low.

**Impact of COVID –** There has been limited opportunity for people to access formal provision since 22nd March.

For Older People the requirement to shield meant that even if services had not been closed as non- essential, take up would have been low and a high-risk group would have been put at risk.

Our approach:

The Council is inviting feedback from people who have used and are using community activities in Wolverhampton.

This questionnaire is your chance to tell us your experience of receiving support from services who provide opportunities for social inclusion in Wolverhampton.

We can also provide a summary of findings from the questionnaire upon request. All survey responses will be kept confidential and no identifiable information will be collected.

For more information about how the Council uses your information please visit[*https://www.wolverhampton.gov.uk/your-council/our-website/privacy-and-cookies-notice*](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.wolverhampton.gov.uk%2Fyour-council%2Four-website%2Fprivacy-and-cookies-notice&data=02%7C01%7CManju.Raillay2%40wolverhampton.gov.uk%7C281a4777018f440ee0d808d6ff14bbcc%7C07ebc6c370744387a625b9d918ba4a97%7C0%7C0%7C636976861841019538&sdata=Uak99sIoC3g2V3JKpMxczdVoVX3InH2R329ljowBNxk%3D&reserved=0)

If you are unable to complete this questionnaire, then a family member or relative can complete it for you.

Thanks

John Linighan

Commissioning Officer

Questionnaire:

**Please answer the following questions and send your response back via email by 23 April 2021**

1. What are the activities you like best at the day opportunities?

Add Comment

1. What are the activities that you do not like at the day opportunities?

Add Comment

1. If you could do something different what would it be?

Add Comment

1. Do you think you can choose what you want to do or where you want to go?

Add Comment

1. What new activities would you like to try?

Add Comment

1. How would you want to spend your money for day opportunities? What are the things you would like to buy?

Add Comment

1. Are there any issues you could think off, if you were unable to resume Day Opportunities provision?

Add Comment

1. How has Covid and not being able to get out and about impacted you on your health and wellbeing?

Add Comment

1. What type of service were you accessing before lockdown?

Add Comment

1. What type of support have you had since lockdown?

Add Comment

1. Anything else you would like to tell us:

Add Comment

Under the Equality Act 2010, the council has a responsibility to ensure that we do not unfairly discriminate in the services we provide and to ensure that our Equal Opportunities policy is working. **Providing the information below is optional, but this information will be treated in the strictest confidence and will only be used for statistical monitoring**

1. What is your gender?

|  |  |
| --- | --- |
|  |  |
| Female |  |
| Male |  |
| Gender Neutral/No Gender |  |
| Prefer not to say |  |

1. How old are you?

|  |  |
| --- | --- |
|  |  |
| Under 60 |  |
| 60-69 |  |
| 70-79 |  |
| 80-89 |  |
| 90+ |  |

1. Marital Status?

|  |  |
| --- | --- |
|  |  |
| Married |  |
| Civil Partnership |  |
| Co-habiting |  |
| Divorced |  |
| Widowed |  |
| Single |  |
| Prefer not to say |  |
| Other (please specify below) |  |

Other – Any Other:

1. What is your ethnicity?

|  |  |
| --- | --- |
|  |  |
| White – British |  |
| White – Irish |  |
| White – Gypsy/Traveller |  |
| White – Other |  |
| Asian – Indian |  |
| Asian – Pakistani |  |
| Asian – Bangladeshi |  |
| Asian – Chinese |  |
| Black – Caribbean |  |
| Black – African |  |
| Black – Other |  |
| Mixed – Black African and White |  |
| Mixed – Black Caribbean and White |  |
| Mixed – Asian and White |  |
| Other – Arab |  |
| Other – Any Other (please specify below) |  |
| Prefer not to say |  |

Other – Any Other:

1. Which religion do you belong to?

|  |  |
| --- | --- |
|  |  |
| Buddhist |  |
| Christian |  |
| Hindu |  |
| Jewish |  |
| Muslim |  |
| Sikh |  |
| No religion |  |
| Any other religion |  |
| Prefer not to say |  |

1. Which of the following describes your sexuality?

|  |  |
| --- | --- |
|  |  |
| Heterosexual/Straight | |  |
| Gay/Lesbian | |  |
| Bisexual | |  |
| Prefer not to say | |  |

Thanks

**Many thanks for taking the time to complete this questionnaire**

**Please respond by 23 April 2021 by emailing the completed questionnaire to**

[**People.Commissioning@wolverhampton.gov.uk**](mailto:People.Commissioning@wolverhampton.gov.uk)

**wolverhampton.**gov.uk