



Wolverhampton Joint Strategic Needs Assessment

Pharmaceutical Needs Assessment

2025 – 2028

[Draft For The General Public]



CITY OF
WOLVERHAMPTON
COUNCIL



Produced by: Public Health, City of Wolverhampton Council

In collaboration with: Local Pharmaceutical Committee Wolverhampton City;
NHS Black Country Integrated Care Board (ICB)

On behalf of: Health and Wellbeing Together Board, Wolverhampton

Final version as at:

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Table of Contents

Executive Summary	4
Chapter 1: Introduction.....	8
Chapter 2: PNA Process.....	8
Chapter 3: Local Needs and Provision	11
Chapter 4: Future Needs	24
References	25
Appendices	28
Appendix 1: Community Pharmacies in Wolverhampton, with addresses and opening times, April 2022.....	28

Executive Summary

This document gives an overview of the Wolverhampton Pharmaceutical Needs Assessment (PNA) for 2025 - 2028. It highlights local health needs and the services available at community pharmacies in Wolverhampton.

Introduction and Background

The NHS rules (Pharmaceutical and Local Pharmaceutical Services) say that local Health and Wellbeing Boards must produce a PNA every three years.¹ The last PNA was done in 2022. The results of the PNA help decide what services community pharmacies should offer in the future. It also helps the NHS Black Country Integrated Care Board make decisions about opening new pharmacies.

How was the PNA created?

The PNA was developed by Public Health, with support from the Black Country Integrated Care Board (ICB), Healthwatch, and the Wolverhampton Local Pharmaceutical Committee (LPC).

A survey was sent to local pharmacies (Pharmacy Survey), with 52 of 56 participating, providing data on their hours and services. A survey for the public to respond to (Public/Patient survey) was also shared via press-release, social media, and local GPs, receiving 985 responses, and offering insights into how residents use pharmacies and their views on available services.

The public will be able to review and comment on the PNA during a 60-day consultation starting in March 2025.

Health Priorities in Wolverhampton

- Population: 263,727², expected to grow, especially among those aged 65+.
- Ethnic diversity: 61% White, 30% Black/Asian, 9% Mixed/Other. Wolverhampton is a far more ethnically diverse city than the national average.

- Wolverhampton is the 24th most deprived area in England, with over 50% of the local population living in socio-economic disadvantage, affecting health and life expectancy.³
- Key health challenges: Infant deaths, alcohol-related deaths, heart disease, lung disease, stroke, and lung cancer.
- A local health strategy focuses on 6 priorities to improve health and life expectancy.

Community Pharmacies in Wolverhampton

Wolverhampton has 56 community pharmacies, down from 60 in 2022. Two pharmacies offer distance selling services, above the regional average. Pharmacies are mostly near GP surgeries and open at least 40 hours a week, with extended hours in high-need areas. Forty-eight pharmacies are open until 6pm or later Mon-Fri, 31 on Saturdays (16 until 5 pm+), and 6 on Sundays. Most residents can access a pharmacy within a five-minute drive or 20-minute walk. Pharmacies offer private consultation spaces, multilingual services, electronic prescriptions, and medicine deliveries for those unable to visit.

Pharmacy First

Launched on 31 January 2024, the Pharmacy First service expands on the NHS Community Pharmacist Consultation Service. It allows patients to be referred to pharmacies for treatment of minor illnesses or urgent repeat medicine supplies. The service covers 7 common conditions, following specific clinical guidelines (Table 1).

Table 1. The 7 conditions that can be treated through Pharmacy First

Condition	Age range
Earache (acute otitis media)*	1-17 years
Impetigo	1 year and over
Infected insect bite	1 year and over
Shingles	18 years and over
Sinusitis	12 years and over
Sore throat	5 years and over
Uncomplicated Urinary Tract Infections (UTIs)	Women aged 16-64 years

*Distance selling pharmacies will not complete consultations for acute otitis media.

Essential Services

All pharmacies provide essential services such as dispensing medicines, promoting healthy lifestyles, conducting health campaigns, and supporting self-care, as part of the NHS Community Pharmacy Contract.⁵

Advanced Services

Some pharmacies offer additional services, including assistance with medical appliances (e.g., stoma care, incontinence, wound care) and support for patients on new or higher-risk medications.⁵

Local 'Enhanced' Services

In Wolverhampton, the NHS Black Country Integrated Care Board (ICB) oversees some pharmacy services, including Emergency Hormonal Contraception (EHC), available at most pharmacies, and drug services like supervised consumption and needle exchange. These services are designed to address specific health priorities in the local community.⁵

Rota Service

This service ensures pharmacy availability on days they are typically closed, such as Bank Holidays.

Potential Opportunities for Community Pharmacies

Pharmacies could expand services in areas like smoking cessation, HIV prevention (PrEP), dispensing medicines in compliance aids, and managing long-term conditions. Further assessment is needed before introducing these services.

NHS Health Check

The NHS Health Check helps prevent cardiovascular diseases. Currently, NHS Health Checks are not provided in community pharmacies, and are only provided through GP surgeries, though pharmacies are open to offering this service in the future.

Pharmacy Survey

A survey was sent to all 56 community pharmacies in Wolverhampton to gather information on pharmacy hours, services, accessibility and COVID-19 related services.

Public/Patient Survey

Between December 2024 and January 2025, 985 residents responded to the public survey. Most (88.73%) felt pharmacies were open when needed, but weekend access has decreased compared to 2022, with 68.93% able to find a pharmacy on Saturdays and 23.55% on Sundays.

Around three-quarters (77.7%) of respondents reported having pharmacies close to home is important, and 48.32% felt the same about pharmacies near GP surgeries. Most people visit pharmacies for repeat or one-off prescriptions, either for themselves (77.16%) or others (54.62%).

Assessment of Need

There is currently sufficient community pharmacy provision across the city – pharmacies are well distributed and adequately meet the needs of residents. There are opportunities to improve service uptake and quality, with potential areas for growth including smoking cessation, NHS Health Checks, and brief interventions for weight management and alcohol.

Next Steps

The Health and Wellbeing Board will monitor local changes and assess whether an update is needed before the next PNA in 2028. NHS England, Black Country ICB, and Public Health will continue to collaborate with pharmacies and the Local Pharmaceutical Committee to ensure high-quality services are provided.

Chapter 1: Introduction

A Pharmaceutical Needs Assessment (PNA) reviews current pharmacy services and identifies any current or future needs and gaps based on local requirements. The Health and Wellbeing Board oversees the PNA, while the NHS Black Country Integrated Care Board (ICB) uses it to decide pharmacy inclusion in the NHS list. Since April 2023, the ICB commissions pharmacy services.

Community pharmacies offer essential, advanced, and locally commissioned services. The PNA guides future decisions on pharmaceutical services and is updated every three years or after major changes. Public Health leads the PNA development in Wolverhampton, following NHS regulations.⁵

Chapter 2: PNA Process

The process of creating the PNA for Wolverhampton follows the guidance from the Department of Health and Social Care (DHSC).

A steering group

A steering group was formed to develop the PNA, following DHSC guidelines, with members from NHS Black Country ICB, the Local Pharmaceutical Committee (LPC), Healthwatch and Wolverhampton City Council's Public Health team.

Pharmacy Survey

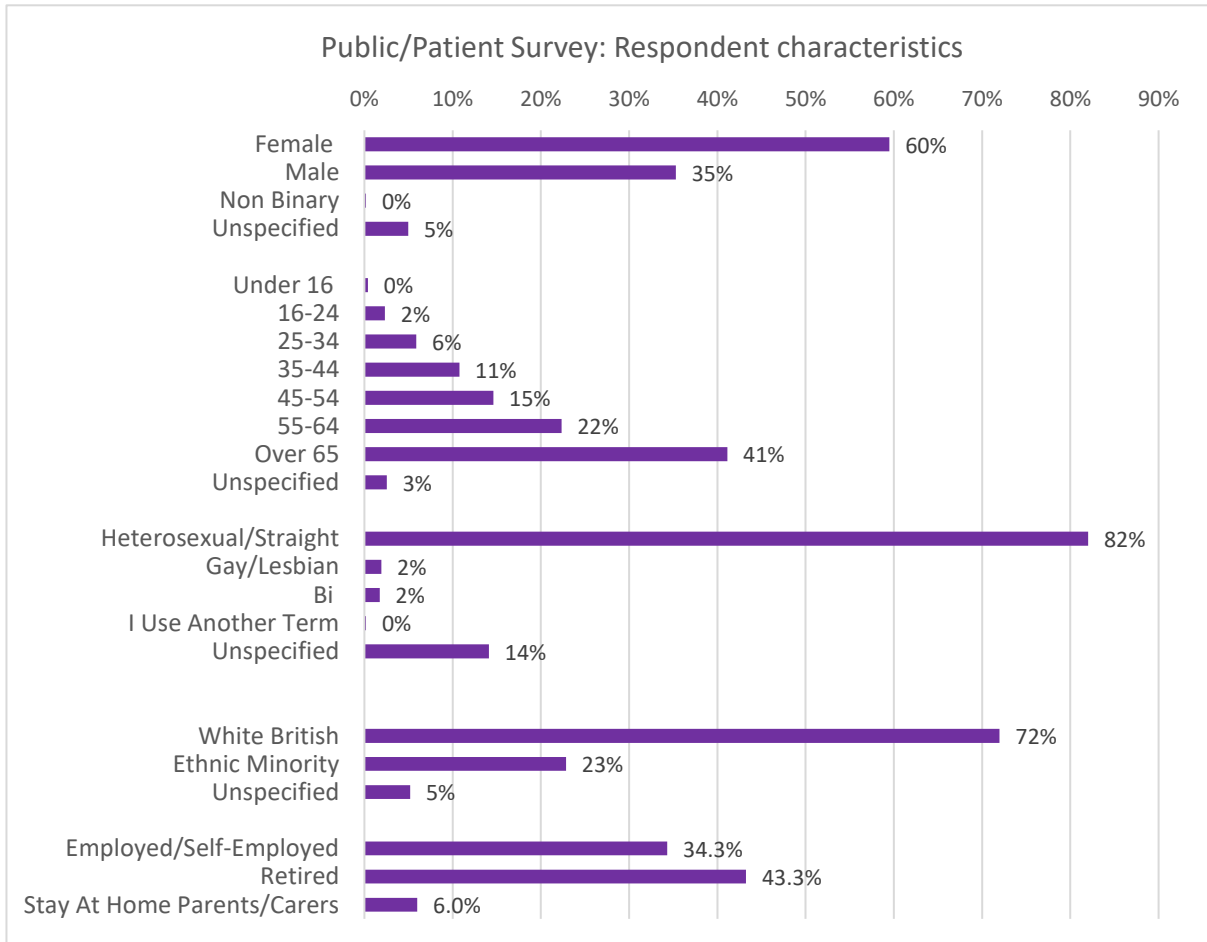
A survey sent to all 56 community pharmacies in Wolverhampton to gather information on pharmacy hours, services, accessibility, and COVID-19-related services. With a strong response rate of 91%, more responses will be collected until the final PNA is completed.

Public/Patient Survey

A public survey on community pharmacy experiences was launched on the council's consultation page (Citizen Space), covering topics such as reasons for use, satisfaction, opening hours, convenience, travel methods, and accessibility. The survey was promoted through a press release, social media, partner websites, GP texts, and an article by the BBC

(<https://www.bbc.co.uk/news/articles/c047dkywegvo>). QR code posters were also distributed. By January 20, 2025, 985 completed surveys were returned. Respondent characteristics are as follows (Figure 1):

Figure 1. Respondent characteristics: Public/Patient Survey



Source: Public/Patient Survey

Consultation Process

A 60-day statutory consultation period will begin in March 2025 to allow stakeholders to review and comment on the draft PNA. The consultation will involve:

- Local Pharmaceutical and Medical Committees for Wolverhampton and another area.
- Those on the pharmaceutical lists and any dispensing doctors in Wolverhampton.
- Local Pharmaceutical Services (LPS) pharmacies in Wolverhampton.
- Healthwatch and relevant community groups in Wolverhampton.

- The local NHS trust and NHS England.
- Neighbouring Health and Wellbeing Boards (Sandwell, Dudley, Walsall, South Staffordshire).

There are no dispensing doctors or LPS chemists in Wolverhampton. Feedback will be used to revise the document, and a summary of comments will be provided.

Formal approval by the Health and Wellbeing Board

Once the Public Consultation period ends, all the comments will be reviewed and added to the final PNA. The final version will then be taken to the Health and Wellbeing Board (HWB) for approval. If the HWB recommends any changes, these will be made and the updated PNA will be published.

Chapter 3: Local Needs and Provision

Demographics

- Wolverhampton's population (263,727 in 2021) has grown by 5.7% since 2011, making it the third most densely populated local authority in the West Midlands.⁸
- Wolverhampton has a younger age structure than the national average.⁷ However, the aging population is increasing, especially those over 65 years.
- The city is diverse, with 60.6% White, 30.5% Black and Asian, and 8.9% from Mixed/Other ethnic backgrounds. By comparison, England overall has much less diversity, with 81% of the nation of White ethnicity.
- Deprivation (socio-economic disadvantage) levels are high, with over 50% of residents in some of the most deprived areas in England. This is linked to poorer health outcomes and lower life expectancy.

Local Health and Wellbeing Priorities

The City of Wolverhampton Council's Health and Wellbeing Board (Health & Wellbeing Together) sets out 6 strategic priorities for the city in the Joint Health & Wellbeing Strategy (2023-2028)⁴. Priorities are thematically grouped into the following areas:

- **Starting and Growing Well:** Prioritising early childhood development and addressing inequalities.
- **Getting Wolverhampton Moving:** Encouraging physical activity to improve health across all age groups.
- **Reducing Addiction Harm:** Tackling substance misuse, smoking, and gambling to improve mental and physical health.

For detailed information on Wolverhampton's health needs, please refer to the Joint Strategic Needs Assessments (JSNAs) here: <http://www.wolverhampton.gov.uk/jsna>.

Local Health Profile

Smoking

Smoking remains a leading preventable cause of illness and death. In Wolverhampton, 14.5% of adults smoked (2021-2023), above the national (12.4%) and regional (13.0%) averages¹³. Smoking during pregnancy is also higher at 8.9%, compared to the national (7.4%) and regional (7.8%) averages, though rates have gradually decreased over time.^{14 15}

Alcohol and Drugs

Alcohol-related harm is significant in Wolverhampton, with 50.1 deaths per 100,000 in 2022, above the national average of 39.7.¹⁶ Drug misuse deaths reached 7 per 100,000 (2020-2022), higher than national (5.2) and regional (5.3) averages.¹⁷

Physical Activity

In 2022/23, 52% of adults in Wolverhampton were physically active, with 36% being inactive (less than 30 minutes per week)- significantly higher than national (26%) and regional (29%) averages. Regular physical activity is crucial for improving health and quality of life.¹⁸

Obesity

Obesity rates are higher in Wolverhampton (33%) compared to national (26%) and regional (28%) averages.¹¹ Obesity is a key risk factor for diseases like heart disease and type 2 diabetes. The city also has higher rates of overweight and obesity in children.²⁰

Sexual Health

- Teenage pregnancy rate (18 per 1,000 births in 2021) is higher than national (13) and regional (15) averages.^{21 22}
- Gonorrhoea rate in 2023 was 135 per 100,000, above the regional rate (104) but similar to national (149).²¹

- Chlamydia screening rate for females aged 15-24 was 16.8%, higher than the regional rate (14.7%) but lower than national (20.4%).²¹
- HIV prevalence (3.86 per 1,000) is higher than national (2.4) and regional (2.01) averages, highlighting the need for more testing and care.²³

Screening

Screening coverage in Wolverhampton is significantly lower than the national average across most programs.²⁴

Immunisations

Immunisation rates are similar to national figures but show a decline, particularly in booster doses and second doses, such as flu vaccinations for children (32.3%) and HPV vaccine coverage.²⁵

Cardiovascular Disease (CVD)

The under-75s death rate from CVD in Wolverhampton (104.8 per 100,000) is higher than national (77.4) and regional (87.1) averages, indicating a need for improved screening and interventions^{26 27}

Community Pharmacies

Community pharmacies have a significant role to play in supporting public health, beyond dispensing medication. Since the 2022 PNA, there have been significant changes, with the community pharmacy framework being renegotiated for 2024/25.

Number of pharmacies serving location population

As of January 2025, Wolverhampton has 56 community pharmacies, including two distance-selling pharmacies, offering remote services. This marks a small decrease from 60 pharmacies in 2022.²⁸ This PNA does not include the pharmacy at Royal Wolverhampton NHS Trust's New Cross Hospital.

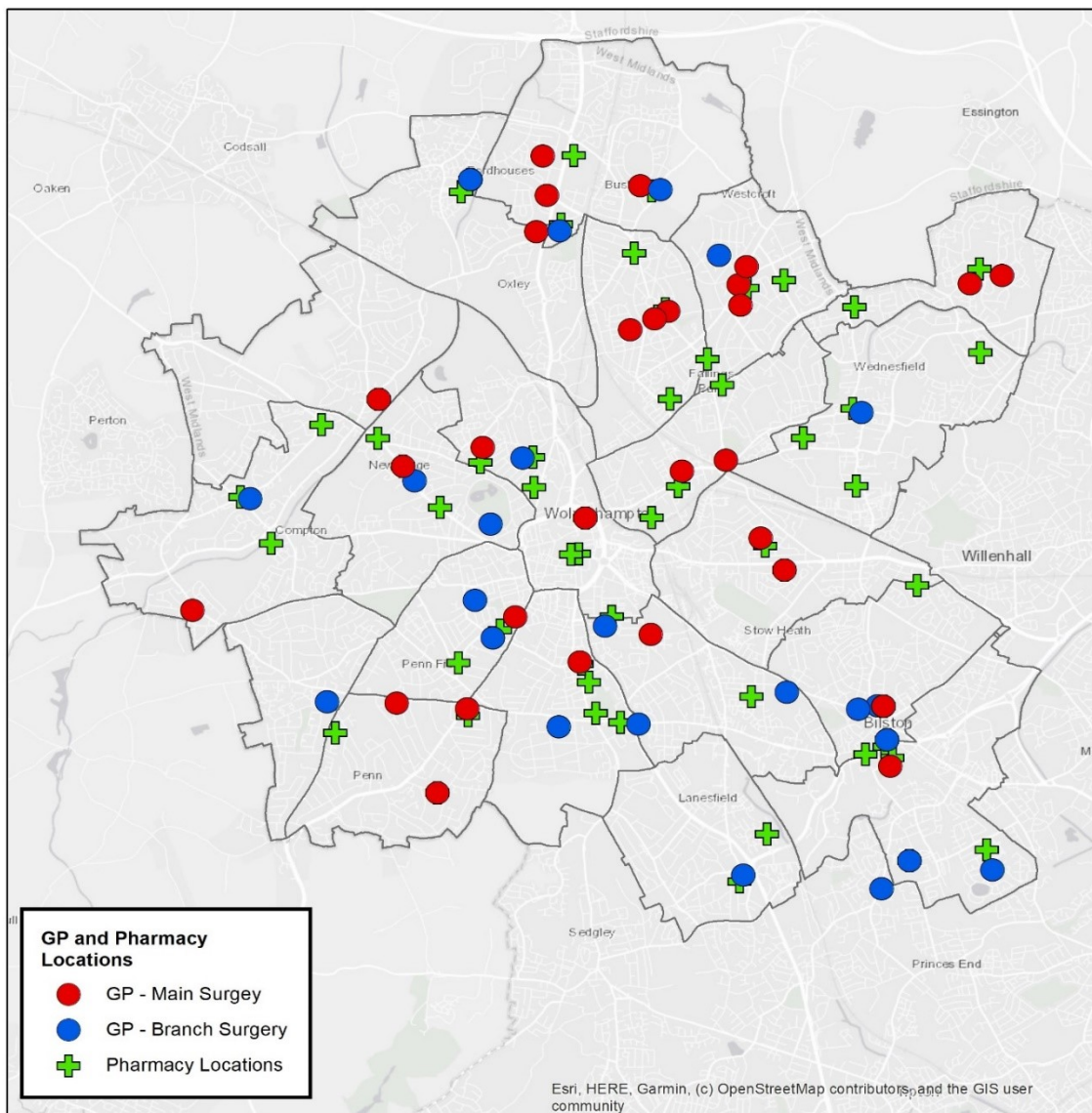
Community pharmacy usage

Out of the total number of respondents to the Public Survey, many residents use pharmacies regularly, with 40% visiting 12 or more times a year. The majority of the population accesses pharmacy services multiple times annually.

Geographical location of pharmacies

Pharmacies are generally located near GP practices, but some serve areas without nearby GP services, especially in the city's less deprived areas (Figure 2).

Figure 2. Location of Community Pharmacies in relation to General Practices in Wolverhampton



Source: Pharmacy locations – NHS England; GP practice locations – Black Country ICB.

Pharmacy Distribution

Most pharmacies are concentrated in densely populated, socio-economically disadvantaged areas of Wolverhampton, such as Bushbury, Fallings Park, and Blakenhall, Bilston East, St Peter's, Heath Town and Wednesfield South.

GP and Healthcare Services

Wolverhampton has 31 GP practices, within 6 Primary Care Networks (PCNs). Each PCN has offers an extended hours service, and there is a nurse-led walk-in centre at Phoenix Health Centre. The Urgent Care Centre at New Cross Hospital provides additional out-of-hours support.²⁹

Nearby Pharmacies

Several pharmacies are located in neighbouring areas like Dudley, Sandwell, and Walsall. These areas are urban, with more densely populated towns and villages near Wolverhampton's border.³⁰

Public Preferences and Accessibility

- The majority (78%) of respondents prioritise pharmacies near home, followed by GP proximity (48%) and parking (33%).
- The need for pharmacies near workplaces has declined, likely due to post-COVID flexible working.
- While 94% find pharmacy locations convenient and accessible, some face issues like limited access, short hours, and closures.
- A small proportion (6%) report challenges such as parking, mobility issues, long queues, and stock shortages, suggesting more pharmacies near GP surgeries, longer hours, more pharmacies in supermarkets and better delivery services.

Opening Hours

- **Weekday Opening Hours:** All pharmacies open at 9 am or earlier, with 60% closing by 6 pm. The remaining pharmacies close between 6:30 and 9pm. Some extend hours until 10:30 pm, and one that remains open until 11 pm.
- **Saturday opening hours:** 60% open, typically between 8 am and 9 am, a reduction from 2022, where 70% were open on Saturdays. The closing times range from 12 pm and 9 pm. Extended hours are more common in deprived areas.
- **Sunday opening hours:** Only 12% open, opening times ranging from from 10 am to 12 pm, and closing between 4 pm and 8 p. Pharmacies open on a Sunday are situated in St. Peter's, Oxley, Blackenhall, Bilston East and Wednesfield South.
- **Lunchtime closures:**
 - Weekdays: 77% remain open all day; others take a 30-60 minute break between 12pm and 2:30pm.
 - Saturday: 48% stay open after 1 pm and do not close for lunch.
 - Sunday: All open pharmacies remain open through lunchtime.

Public Preferences and Opening Times

Of the 985 respondents, 88.7% felt their community pharmacy's opening hours met their needs, while 10.7% disagreed. Many suggested extended evening and weekend hours, especially for those with regular office hours. Most respondents accessed pharmacies between 12 pm and 5 pm, with 95.3% visiting on weekdays and 21.4% on Saturdays.

Travel times to Pharmacies

Geographical mapping shows that most residents can reach their nearest pharmacy within 5 minutes by car and 20 minutes when walking. This indicates good coverage across the city, though there are some areas, particularly on the city's edge and in Oxley, where access may take longer. According to the Public Survey, 55.8% of respondents walk to the pharmacy, 64.8% drive, and 8.6% use public transport. Around two-thirds (66.2%) take less than 10 minutes to reach their pharmacy, with the rest taking 10-20 minutes or longer.

Facilities

Based on the pharmacies that responded to the Local Pharmacy Survey 2025, pharmacies reported the following facilities on their premises:

- Most pharmacies (82.4%) have wheelchair-accessible consultation areas, with a few (13.8%) lacking accessibility. Some pharmacies have requested assistance from NHS England due to space limitations.
- Regarding hygiene facilities, 68.6% of pharmacies offer handwashing in consultation areas, while others provide it nearby or have alternative options like hand gel.
- A smaller number of pharmacies (19.6%) offer toilets for patients, while the majority do not.

Accessibility of Pharmacies

In the 2025 Public Survey, most respondents (93.2%) had no issues accessing their community pharmacy, while 6% reported difficulties. Common challenges included limited parking, accessibility issues, stock shortages, long queues, and inconvenient hours. Some also mentioned mobility issues and the limited availability of delivery services.

Pharmacies in Wolverhampton offer a range of language support, with the most common languages being Punjabi (82.4%), Hindi (70.6%), and Urdu (43.1%). Additionally, two pharmacies offer British Sign Language (BSL).

Essential Services

All NHS-contracted community pharmacies offer dispensing services, including medicines and appliances, repeat dispensing, discharge medicines, disposal of unused medicines, public health services, lifestyle promotion, and self-care advice.

Dispensing medicines

In 2024, up to October 31st, an average of 8,714 prescriptions were dispensed per month, per pharmacy, in Wolverhampton, compared to 8,321 across the Black Country.

Non-dispensing services offered by pharmacies

Disposal of unused medicines

Pharmacies also offer services such as the safe disposal of unused medicines to prevent misuse and environmental harm. In the Public Survey, 31% of respondents reported using this service in the past year.³²

Self-care and Healthy Living Pharmacy (HLP)

Pharmacists help manage minor conditions, offering advice and over-the-counter products. The HLP framework supports pharmacies in delivering quality health services and promoting self-care to improve community health and reduce inequalities.²⁵

Signposting and Clinical Governance

Pharmacies provide healthcare advice and referrals to other services. Clinical governance ensures service quality and safety, covering patient safety, complaints, and emergency planning.

Advanced Services

Pharmacies offer advanced NHS services like the New Medicines Service (NMS), supporting patients on new medications for long-term conditions such as asthma, diabetes, and high blood pressure, through advice, follow-up, and continued support.

Other Services

Pharmacies may also offer:

- Appliance Use Reviews (AUR), which help patients properly use medical appliances.
- Stoma Appliance Customisation (SAC), which ensures stoma appliances fit correctly and are used effectively.
- Flu vaccination service, which helps reduce risk of serious complications of flu, with 88% of pharmacies already offering this service.

These services help patients manage their health more effectively and are offered by a number of pharmacies across Wolverhampton.

Pharmacy First

In the Local Pharmacy Survey 2025, 47 (90.2%) pharmacies are commissioned to provide Pharmacy First, with 3 (5.9%) willing to offer it. 1 (1.2%) pharmacy does not plan to provide the service, and 1 (2%) did not respond.³¹

From the Public Survey, 341 (34.6%) had used Pharmacy First in the past 12 months, 524 (53.2%) had not, and 92 (9.3%) were unaware of the service. Compared to the 2022 PNA, these results show improved awareness of Pharmacy First.

Smoking Cessation Service (Transfer of Care)

The Smoking Cessation Service (SCS) enables hospital referrals to community pharmacies for ongoing support after discharge, aligning with the NHS Long Term Plan.

From the 2025 Local Pharmacy Survey:

- 28 (54.9%) pharmacies offer the service
- 13 (25.5%) are willing to provide it
- 8 (15.7%) do not offer it

Hypertension Case-Finding Service

This service helps identify people aged 40+ who may have high blood pressure (hypertension). It includes blood pressure checks and monitoring to help diagnose the condition.

- 41 (80.3%) pharmacies offer this service, and 7 (13.7%) are willing to start.
- 3 (5.9%) pharmacies are not offering it.

Pharmacy Contraception Service

Please note that the percentages may not total 100% due to high-level reporting in this draft.

This service, launched in April 2023, provides easier access to oral contraception through community pharmacies.

- 37 (72.6%) pharmacies offer this service.
- 2 (3.9%) offer it privately.
- 9 (17.7%) are willing to provide it.
- 2 (3.9%) are not offering it.

Pharmacies that currently provide a Lateral Flow Device (LFD) Service

Please note that the percentages may not total 100% due to high-level reporting in this draft.

Pharmacies provide free COVID-19 test kits to eligible patients. This service was introduced in November 2023 and continues into 2024/25.

- 37 (72.6%) pharmacies provide this service.
- 8 (15.7%) are willing to offer it.
- 5 (9.8%) do not provide it.

Locally Commissioned Services

Please note that the percentages may not total 100% due to high-level reporting in this draft.

- **Non-Emergency Contraception:** 30 pharmacies (59%) provide; 2 pharmacies (4%) offer privately; 13 pharmacies (25%) willing to offer; 6 pharmacies (12%) not willing.
- **Chlamydia Testing:** 2 pharmacies (4%) commissioned to provide testing; 32 pharmacies (63%) willing to offer; 16 pharmacies (31%) not willing.
- **Chlamydia Treatment:** 1 pharmacy (2%) commissioned to provide treatment; 1 pharmacy (2%) offers privately; 35 pharmacies (69%) willing to offer; 13 pharmacies (26%) not willing.
- **Gonorrhoea Screening:** No pharmacies commissioned; 31 pharmacies (61%) willing to offer; 19 pharmacies (37%) not willing.

- **HIV Screening:** No pharmacies commissioned; 28 pharmacies (55%) willing to offer; 22 pharmacies (43%) not willing.
- **Alcohol-Harm Reduction:** 1 pharmacy (2%) offers screening; 12 pharmacies (24%) interested; 20 pharmacies (39%) potentially interested; 10 pharmacies (20%) not interested.
- **Needle Exchange:** 5 pharmacies (10%) provide; 10 pharmacies (20%) interested; 14 pharmacies (28%) not interested.
- **Supervised Consumption:** 27 pharmacies (53%) provide; others show interest.

Locally Commissioned Services – ‘Other’

Please note that the percentages may not total 100% due to high-level reporting in this draft.

- **Minor Ailments Scheme:** 41 pharmacies (79%) offer; 34% of the public have used and a further 4 (8%) are willing to provide.
- **Eye Care:** Medications and remote consultations provided for optometrist referrals.
- **Home Delivery & Prescription Services:** 44 pharmacies (86%) offer free delivery; 48 (94%) offer Monitored Dosage Systems (MDS) free of charge; 41 (80%) offer prescription collections from GP practices.
- **Obesity & Disease Management:** 1 pharmacy (2%) provides obesity management and 5 (10%) offer it privately; 33 pharmacies (65%) willing to offer it. Willingness for disease-specific services ranges from 60-72%.
- **Smoking Cessation:** 15 pharmacies (29%) offer Stop Smoking services; 37% willing.
- **Vaccinations:** 4 pharmacies (8%) provide 'catch-up' vaccinations, 18 (35%) offer COVID-19 vaccinations, and others provide private services such as Hepatitis (4%), Meningococcal (6%), Pneumococcal (2%), and travel vaccinations (12%).
Approximately 33-34% of pharmacies are willing to offer these services, while 25-33% do not plan to provide them.

Palliative Care

The Specialist Palliative Care Drugs Supply (SPCDS) service is available in Birmingham and the Black Country, providing access to essential end-of-life care medications. In

Wolverhampton, four community pharmacies are commissioned to offer this service, with other pharmacies in the area also stocking the necessary medicines:

1. Phoenix Pharmacy, Parkfield Road, Wolverhampton, WV4 6ED
2. Tettenhall Wood Pharmacy, 12 School Road, Tettenhall Wood, Wolverhampton, WV6 8EJ
3. HN Pharmacy, 124 Cannock Road, Wednesfield, Wolverhampton, WV10 8PW
4. Bradley Chemist, 83 Hall Green Street, Bradley, Bilston, Wolverhampton, WV14 8TH

Needs and Gaps Identified Through Public and Pharmacy Surveys

Table 2. Summary of identified unmet needs and gaps locally

Category	Feedback/Needs
Pharmacy Staff Feedback	Smoking Cessation: Community-based services needed.
	MDS & Delivery: High demand for NHS Monitored Dosage Systems and delivery services.
	Health Screenings: Requests for atrial fibrillation, cholesterol, and Vitamin B12 testing.
	Joint Pain Management: Need for local pain management services.
	Flu Vaccination: Need for weekend flu vaccination services.
Public Feedback	Positive Experiences: Friendly, helpful staff, personalised service, efficient prescription handling, and convenient delivery options.
	Negative Experiences: Issues with stock availability, long wait times, and unhelpful staff.
What People Value in Pharmacy	Personalised Service: Tailored advice and familiarity with patients.
	Convenience: Easy repeat prescriptions, home delivery, and extended hours.
	Professionalism: Trusted advice and services like blood pressure checks and vaccinations.
Additional Services Suggested	Expanded Health Services: Blood tests and minor ailment treatments.

	Improved Communication: Better prescription notifications and pharmacy networks for out-of-stock items.
	Extended Hours: Weekends and evenings for greater accessibility.

Chapter 4: Future Needs

Population Changes

Wolverhampton's population is expected to grow slowly, with a significant rise in the elderly (65+) population, projected to increase by 28.3% by 2043². The working-age population will grow by 5.4%. The city's population is becoming more diverse, with increased healthcare needs due to conditions like diabetes.

Housing Developments

Between 2024-2029, 2,960 new homes will be built in Wolverhampton, including 483 student flats. Major developments are focused around the City Centre, Bilston, Blakenhall, and Heath Town. Most new developments are close to pharmacies.³³

Pharmaceutical Services

Wolverhampton's pharmacies offer a wide range of services, but there has been a reduction in out-of-hours services, including the loss of two 100-hour pharmacies. Monitoring is needed to ensure service provision isn't reduced for those most in need.

Future Development

Community pharmacies play a vital role in meeting health needs, particularly in deprived areas. There's potential to expand services through partnerships with local organisations. Disease management and screening services should be explored further to improve local health and reduce pressure on primary care.

Key Findings

- There are sufficient services for Wolverhampton's population, with 93.91% of the public finding pharmacies conveniently located.
- The reduction in out-of-hours services should be monitored.
- Pharmacies could expand services through local partnerships.
- More disease-specific management and screening services are needed.

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Appendices

Appendix 1: Community Pharmacies in Wolverhampton, with addresses and opening times, April 2022

ODS Code	Trading Name	Full address	Mon	Tues	Weds	Thurs	Fri	Sat	Sun
FHX23	Pendeford Healthcare Pharmacy	Pendeford Health Centre, WV9 5NJ	9am-6pm	9am-6pm	9am-6pm	9am-3.30pm	9am-6pm	Closed	Closed
FJH23	Tettenhall Wood	12 School Rd, WV6 8EJ	8:45am-1pm 1:30-6pm	8:45am-1pm 1:30-6pm	8:45am-1pm 1:30-6pm	8:45am-1pm 1:30-6pm	8:45am-1pm 1:30-6pm	9am-1pm	Closed
FFN96	Ettingshall Pharmacy	3 New St, WV2 2LR	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FFV96	Anderson Pharmacy	311 Dudley Rd, WV2 3JY							
FDJ45	Supercare Pharmacy	420 Dudley Rd, WV2 3AY	9am-1:30pm 2:30-6pm	9am-1:30pm 2:30-6pm	9am-1:30pm 2:30-6pm	9am-1:30pm 2:30-6pm	9am-1:30pm 2:30-6pm	Closed	Closed
FLH86	Portobello Pharmacy	1A Vaughan Rd, WV13 3TJ							
FQ725	Newbridge Pharmacy	325 Tettenhall Rd, WV6 0JZ	9am-1pm 2pm-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	Closed	Closed
FG043	Boots Pharmacy	233 Trysull Rd, WV3 7LF	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-5pm	Closed
FCT36	One Stop Pharmacy	Fernside Rd, WV13 3YA	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FTD98	J Docter Pharmacy	73 Stubby Lane, WV11 3NE	9am-5.30pm	9am-5.30pm	9am-5.30pm	9am-5.30pm	9am-5.30pm	9am-1pm	Closed
FFP58	Dudley Rd Pharmacy	425 Dudley Rd, WV2 3AH	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-5.30pm	Closed
FDH98	Murrays Chemist	128 Childs Av, WV14 9XB	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-1pm	Closed
FJV07	High Street Pharmacy Bilston	76 High St, WV14 0EP	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9-2pm	Closed
FWR48	Central Pharmacy	Overfield Dr, WV14 9XW	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FK880	Bushbury Lane Pharmacy	331 Bushbury Lane, WV10 9UJ	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-1pm	Closed
FPW92	All Saints Pharmacy	91-93 Vicarage Rd, WV2 1DR	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FQW49	Brooklands Pharmacy	49 Brooklands Parade, WV1 2NE	9am-6:30pm	9am-6:30pm	9am-6pm	9am-5:30pm	9am-6pm	Closed	Closed
FY922	Alpha Pharmacy	468 Stafford Rd, WV10 6AN	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-1pm	Closed
FMV70	Staveley Pharmacy	212 Staveley Rd, WV1 4RH	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	Closed	Closed

FDA94	Bridgnorth Road Pharmacy	41 Bridgnorth Rd, WV6 8AF	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm 2-6pm	9am-1pm	Closed
FKY89	Boots Pharmacy	40-41 Dudley St, WV1 3ER							
FAA92	Brutons Pharmacy	Prouds Lane, WV14 6PW	9am-1:30pm 2pm-6pm	9am-1:30pm 2pm-6pm	9am-1:30pm 2pm-6pm	9am-1:30pm 2pm-6pm	9am-1:30pm 2pm-6pm	Closed	Closed
FPE01	Pennfields Pharmacy	248 Jeffcock Rd, WV3 7AH	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FE111	Northwood Pharmacy - Ashmore Park	88 Griffiths Dr, WV11 3JW	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-1pm	Closed
FCX61	Poonian Pharmacy	663 Stafford Rd, WV10 6QG	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-1pm	Closed
FK331	Bradley Chemist	83 Hall Green St, WV14 8TH	8.30am-6.30pm	8.30am-6.30pm	8.30am-6.30pm	8.45am-1pm	8.30am-6.30pm	9am-12pm	Closed
FKD48	Morrisons Pharmacy Pendeford	Blaydon Rd, WV9 5PG	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-6pm	10am-4pm
FDG90	Superdrug Pharmacy Bilston	1 Market Way, WV14 0DR	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	9am-5.30pm	Closed
FCM26	Jhoots Pharmacy	18-20 The Broadway, WV10 8EB	8.30am-6pm	8.30am-6pm	8.30am-6pm	8.30am-6pm	8.30am-6pm	Closed	Closed
FY374	Rexall Chemist	204 Penn Road, WV4 4AA	8.30am-7pm	8.30am-7pm	8.30am-7pm	8.30am-7pm	8.30am-7pm	9am-1pm	Closed
FMW43	Heath Town Pharmacy	181 Wednesfield Rd, WV10 0EN	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-5.30pm	Closed
FLN59	Mayfield Pharmacy - Mayfield Medical Centre	272 Willenhall Rd, WV1 2GZ	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	Closed	Closed
FTG89	Jhoots Pharmacy	34-35 Thornley St, WV1 1JP	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	Closed	Closed
FCM77	J Docter Pharmacy	295 Wood End Rd, WV11 1YQ	9am-5.30pm	9am-5.30pm	9am-5.30pm	9am-5.30pm	9am-6pm	9am-1pm	Closed
FRL26	Brutons Pharmacy	1 Mervyn Place, WV14 8DD	9am-1.30pm 2pm-6pm	9am-1.30pm 2pm-6pm	9am-1.30pm 2pm-6pm	9am-1.30pm 2pm-6pm	9am-1.30pm 2pm-6pm	Closed	Closed
FI396	Fallings Park Pharmacy	212 Bushbury Rd, WV10 0NT	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	Closed	Closed
FNV79	Your Pharmacy First	1 Raynor Rd, WV10 9QY	9am-1pm 1:30pm-6pm	9am-1pm 1:30pm-6pm	9am-1pm 1:30pm-6pm	9am-1pm 1:30pm-6pm	9am-1pm 1:30pm-6pm	9am-12pm	Closed
FWP98	Low Hill Pharmacy	8 Showell Circus, WV10 9BA	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-1pm 1.30-6pm	9am-12pm	Closed
FDL23	Hingley Pharmacy	179 Lea Rd, WV3 0LG	9am-6:30pm	9am-6:30pm	9am-6:30pm	9am-6pm	9am-6:30pm	9am-5pm	Closed

FWX18	Upper Green Pharmacy	5 Upper Green, WV6 8QQ	9am-5:30pm	9am-5:30pm	9am-5:30pm	9am-5:30pm	9am-5:30pm	9am-5pm	Closed
FF635	Millstream Pharmacy	151 Tettenhall Rd, WV3 9NJ	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-6.30pm	9am-1pm	Closed
FH253	Lower Green Pharmacy	Lower St, WV6 9LL	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FT466	Essington Pharmacy	129 Long Knowle Ln, WV11 1JG	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	Closed	Closed
FEM86	H N Pharmacy	124 Cannock Rd, WV10 8PW	9am-6:30pm	9am-6:30pm	9am-6:30pm	9am-5:30pm	9am-6:30pm	9am-5:30pm	Closed
FAL84	Penn Care Pharmacy	48 Warstones Rd, WV4 4LP	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-5.30pm	Closed
FRG91	Asda	Molineux Complex, WV1 4AZ	9am-8pm	9am-8pm	9am-8pm	9am-8pm	9am-8pm	9am-8pm	10am-4pm
FD014	Jhoots - Newbridge Surgery	255 Tettenhall Rd, WV6 0DE							
FGT74	Jhoots - Penn Manor	323-325 Penn Rd/Manor Rd, WV4 5PY	9am-6pm	9am-6pm	9am-6pm	9am-6pm	9am-6pm	Closed	Closed
FGA48	Church Pharmacy	45 Church St, WV14 0AX	8.30am-6.30pm	8.30am-6.30pm	8.30am-6.30pm	8.30am-6.30pm	8.30am-6.30pm	9am-5pm	Closed
FD017	Superdrug Pharmacy	Mander Centre, WV1 3NJ	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	8.30am-5.30pm	9am-5.30pm	Closed
FQR39	Morrisons Bilston	Black Country Route, WV14 0DZ	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-6pm	10am-4pm
FH473	Boots Pharmacy	Bentley Bridge, WV11 1BP	8am-8pm	8am-8pm	8am-8pm	8am-8pm	8am-8pm	8am-8pm	10.30am-4.30pm
FHV89	Phoenix Medical Centre	Parkfield Rd, WV4 6ED	9am-1pm 2pm-9pm	9am-1pm 2pm-9pm	9am-1pm 2pm-9pm	9am-1pm 2pm-9pm	9am-1pm 2pm-9pm	9am-1pm 2pm-9pm	10am-8pm
FL554	The Pharmacy Clinic	6 Bargate Dr, WV6 0QW	8:30am-8pm	8:30am-8pm	8:30am-8pm	8:30am-8pm	8:30am-8pm	9am-5pm	12pm-5pm
FJC75	Epharma Pharmacy	Unit B2, Guy Motors Industrial Park, Park Ln, Wolverhampton WV10 9QF	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	9am-1pm 2pm-6pm	Closed	Closed
FKQ28	Crest Pharmacy - Alfred Squire	58 High St, Wolverhampton WV11 1SZ	9am-7pm	9am-7pm	9am-7pm	9am-7pm	9am-7pm	Closed	Closed